MII: BUILDING BRIDGES TO NEW FRONTIERS

DESIGNING THE BRIDGE
BUILDING THE BRIDGE
TRAVELING TO NEW ROADS

Cam Towers Jones
Assistant Director
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DESIGNING THE BRIDGE

- 2007 permanent funding from U.S. Congress to provide training to combat Medicaid FWA.
- Collaboration between CMS, States, and OLE
  - Designed the curriculum
  - Provided the SMEs
- Focus groups and five courses first year
- Twenty-one courses and two on-site working groups scheduled for FY14

BUILDING THE BRIDGE

- Program Integrity Fundamental Seminar
- Basic Skills and Techniques in Medicaid Fraud Detection
- Specialized Skills in Medicaid Fraud Detection
- Investigation Data Collaboration
- HCPro coding classes
- Program Integrity Directors Symposia

BUILDING THE BRIDGE

- Certified Program Integrity Professional (CPIP)
  - Working Group at MII
    - Reviewed the curricula for the three core courses
    - Designed tests for all three courses
  - Distance Learning presentation December 2012
    - Posted on RISS
  - Recruited Proctors from each state
    - Trained Proctors
    - Built in procedures for consistency and fairness
  - Administered the tests, notified students of resaults

CPIP STUDY GROUPS

- Every night
- All over the building
- Serious, committed students
- Good suggestions for improvements

BUILDING THE BRIDGE

- Recognition from outside organizations
  - American Association of Professional Coders
  - National Anti-Fraud Association
  - Association of Certified Fraud Examiners
  - Other organizations give credit for some or all hours of training if the student submits the MII agenda .
    - Possible destinations: nurses, auditors

BUILDING THE MII BRIDGE

- Basic courses to more complex offerings

- CMS64

- Reid Interviewing

- Provider Auditing

- Emerging Trends (pharmacy, managed care, PCAs, home health, ...)

- Data Experts – (Penn. James Hathaway) compiled 40+ algorithms – link on RISS

NEW DESTINATIONS

- Collaboration beyond PI
  - Working with the Medicaid Fraud Control Unit Directors
    - Developing Action Plans

NEW DESTINATIONS

- Role of PI in managed care
  - MII Course September 24 – 26, 2013
    - Program Integrity invited Program folks
      - Necessity of being at the table from the beginning
      - Importance of developing vulnerability reports
      - Developing action plans

NEW DESTINATIONS

- Leadership
  - Pre-course reading assignment
  - SMEs – working styles
  - Small group exercises
  - Participants: mentors, coaches
  - Post course assignments
  - Post course calls
  - Conflict resolution segment(s) winter 2013

NEW DESTINATIONS

- Predictive Analytics/Modeling Working Group
  - What are the basics?
  - How can you be a better consumer?
    - What questions should you ask?
    - What demonstrations would be helpful?
  - How can you educate your legislators?
  - How does PA work in a managed care system
  - Goal: Distance learning modules

NEW DESTINATIONS

- Provider Enrollment
  - RECRUIT WORKING GROUP MEMBERS AND IDENTIFY FACULTY

- Advanced Data Experts
  - Bring an algorithm you created and demonstrate and discuss

NEW DESTINATIONS

- Your Suggestions and Ideas
  - Compliance Certification
  - ?
  - ?
  - ?

STUDENT COMMENTS

- Qualitative ROI: I return to my job with a new sense of competence, prepared to be more innovative and to work harder to find FWA.

- Quantitative ROI: I implemented an algorithm I learned at the MII and . . . . $$$$

FY13

- Distance learning (presentations on pharmacy, statistics, extrapolation)
- 50, 100, 150 Initiative
- RISS participants – enrollment open to those approved by their PI Dirs.
- *MII Messenger* – available to all

FY12 WAS BIG

* Data Experts: Predictive Analytics, Predictive Modeling Initiatives
    * Illinois….
    * Recommended an advanced data class (approved by TAG for FY13)
    * Developing new templates, flow charts, etc. (WG)
    * Recommended ten distance learning segments devoted to PA/PM

FY13

- Palmetto Project contracted for space at Close-Hipp
- Updated MII Brochure

FY13

◆ Adobe Connect for interactive distance segments

M·I·I
Medicaid
Integrity
Institute

National Advocacy Center
1620 Pendleton St.
Columbia, SC 29201

DATE: September 6, 2012

TO: State Program Integrity Directors
THRU: State Program Integrity Training Contacts

FROM: Cam Towers Jones, Assistant Director
Medicaid Integrity Institute

SUBJECT: Medicaid Integrity Institute Distance Learning Announcement
Improving Collaboration between Program Integrity and Medicaid Fraud Control Units

The Medicaid Integrity Institute (MII) is pleased to announce the first in a series of highly anticipated distance learning pieces sponsored by the Centers for Medicaid and Medicare Services and the MII.   This video, *Improving Collaboration between Program Integrity and Medicaid Fraud Control Units,* features South Carolina's Program Integrity Director, BJ Church and State Prosecutor, Bill Gambrell, discussing the importance and benefits between of a good working relationship.

Attached are two supplemental documents

The video is located at the following link: https://breeze.sc.edu/t36f26y.yme76f/ please press the play button to begin the video.

Or you can download the file here: {LINK} please be patient, as it takes a while to download.

Please send any questions about the subject mattter to the MII mailbox (mii@usdoj.gov). We will compile a list of questions and answers and send them out in one large document.

If you experience any technical difficulties, please call Matt Mills at (803) 705-5683 or by email at matthew.mills@usdoj.gov.

Once you have completed the video, it would be very much appreciated if you could fill out the following survey in order to help us improve our distance learning program.

FY13

- Using computers for materials
  - Disc (savings on print shop)
  - Posted on RISS
  - Requirement to share information
  - Florida – summarizes courses for 45-60 minute presentation

FY13

- Updated MII Webpage

http://www.justice.gov/usao/training/mii/

RETURN ON INVESTMENT

❖ The state of New Mexico recovered over $1 million from Durable Medical Equipment (DME) wheelchair and hospital bed audit activities based on knowledge gained by attending the *Interactions between Medicaid Fraud Control Units and Program Integrity Units Symposium*.

❖ The state of Connecticut has recognized $25 million in cost avoidance due to information obtained at the MII from various trainings.

RETURN ON INVESTMENT

❖ The state of Kansas was able to identify potential improper payments for personal care services amounting to more than $131,000 and for inpatient services amounting to more than $10,000 based on information learned at the *Provider Auditing Fundamentals program*.

RETURN ON INVESTMENT

❖ Arizona faculty member asked to present in Michigan

❖ Tennessee faculty member asked to present in Virginia

Praise for the MII

- GAO Report -13-50: the 11 state PI officials we interviewed affirmed the value of the MII for substantive training.

- NAMD encouraged additional investment in the MII

- Congressional interest –the Senate Finance Committee urged expansion of the MII.

- MII Annual Report- CMS: Contributed to fighting FWA

MII SUCCESS IS YOU!
THANK YOU!

- Vision

- Ideas

- Ingenuity

- Support (faculty and students)

- Suggestions